


QUALITY POLICY

Xpedia are committed to operate every aspect of the business to those standards that offer the highest possible quality of service to all clients.

Objectives

- To maintain the highest possible standards of Quality and ensure that the customer perception achieved remains at the highest level possible.
- To maintain a high standard of professionalism in every aspect of the business.
- To achieve a close working relationship with our customers leading to a greater understanding of their requirements.
- The efficient use of resources through training, planning and arrangement.
- Reduction in non conformities and, where they do occur, provide a fast efficient response to correct the non conformance and prevent re-occurrence.
- To maintain continual development and improvement by regular monitoring, analysis, review and communication.

A handwritten signature in black ink, appearing to read "Ross Wilson".

Ross Wilson
Managing Director

Dated: 1st December 2019
